AGENA.AI CLOUD SERVICE - PRIVACY AND DATA POLICY

This document explains Agena's approach to collecting and using data in relation to the Agena.AI Cloud Service.

CONTACTS
For questions regarding this policy or general customer support issues please contact us by email at support@agena.ai.

For any questions related to sales or subscriptions please contact us at sales@agena.ai.

DATA COLLECTION
We receive and store the following data:

Information provided by you:

- Email address provided during registration is used for authentication and authorization purposes – stored permanently.
- Models with API or Web App Designer calculation requests are stored in the queue temporarily and only read for the purpose of propagating a calculation.
- Web App configuration in Web App Designer – temporarily stored in your browser memory, and if you choose to save it to your cloud account – stored until you choose to delete it.
- Models used to create a Web App that is then saved to your cloud account – stored until you choose to delete it.
- Cloud App configuration including user/contributor assignments – stored until you choose to delete it.

Information collected or derived automatically:

- Browser and standard web server log information including IP address, referral URL, requested URL – stored temporarily.
- Calculation results produced in response to your request, including probability distribution for all nodes in the model (but not the model itself), as well as your IP address, subscription ID and email required for authorized access validation – stored permanently.

Cookies:
- Cookies are used to facilitate authentication and to maintain your login session.
- We use your browser's internal storage to be able to highlight unseen updates in the change log or other notification-like features.

DATA TRANSMISSION
Your data is securely transmitted between your device and our service by means of HTTPS protocol, which prevents a third party from intercepting this data.

DATA SHARING
We only share your data when you instruct us to do so:

- Other users assigned by you as contributors to you Cloud App will be able to see and update your app in Web App Designer.
- Other users assigned by you as end-users to your published Cloud App will be able to access the published version of the app in read-only mode.
- Your subscription limits and usage is shared with all users you assigned your license keys to.

YOUR RIGHTS

You can contact us at support@agena.ai to:

- request a copy of your personal data stored by us.
- delete all personal data stored by us.

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