

AGENA.AI CLOUD SERVICES: FAIR USE POLICY

This Fair Use Policy (FUP) is additional Documentation for Customer registering for a free trial for the agena.ai cloud services or being provided with a free trial by Agena as set forth in Section 2.5 (Free Trial) of the AGENA.AI CLOUD MAIN SERVICES AGREEMENT (“MSA”).

Capitalised terms used but not defined below, shall have the meaning outlined in the MSA.

Agena’s priority to its customers is to keep the agena.ai cloud services available, which requires each Customer to have reasonable and set policies for fair use of the resources of the agena.ai cloud services (referred as “Services” in the MSA).

While the Services include access to a variety of resources such as a computational cloud API that executes models developed using agena.ai Modeller and a design environment to create and deploy Apps to your end users, they are not unlimited (unless expressly stated as such) or it would affect the stability of the system, including but not limited to the Services, which is why we have this Fair Use Policy.

We reserve the right to update this, and any other Documentation, at any time, including but not limited to adding limits on Services created in the future. Such limits, guidelines, and parameters may be listed elsewhere in other Documentation.

Per our MSA, you agree to comply with this Fair Use Policy and any other Documentation in the use of the Services.

We include a variety of components in the Services, but we provide policies regarding certain parameters in order to keep the Services stable, available and uniform. Exceeding these parameters may result in a limitation of access to the Services as set forth in Section 3.2 (Usage Limits) of the MSA.

DEFINITIONS

- “Apps” mean web apps created in Web App Designer and saved to the Cloud account.
- “CPU Limit” means the time it takes to run a calculation of the app triggered manually by pressing a button or automatically for baseline datasets.
- “Creator” means Cloud Portal user with a valid license to use Web App Designer and Cloud App Manager.
- “End-User Calculations” means the number of times the model was calculated by end-users in the published version of the app.

- “Memory Limit” means how much memory is required to calculate the model backing the app.
- “Preview Calculations” means the number of times the model was calculated by the Creator in the Preview tab.
- “Published Apps” means apps saved to the Cloud account that were also published under a specific subdomain.

For the avoidance of doubt, End-User does not include the Creator unless explicitly configured in the Cloud App Manager.

KEY PARAMETER POLICIES

- Apps per agena.ai Modeller license: The maximum number of Apps per agena.ai Modeller is 3.
- Published Apps: The maximum number of Published Apps per agena.ai Modeller is 1.
- Users per Published App: The maximum number of Users per Published App is 1.
- Preview Calculations: The maximum daily number of User Calculations is 5.
- End-User Calculations: The maximum daily number of User Calculations is 5.
- Daily Memory Limit: The maximum daily Memory Limit for running models is 2,500 MiB.
- Daily CPU Limit: The maximum daily Memory CPU Limit for running models is 150 seconds.

Note: All these limits are multiplied by the number of valid agena.ai Modeller licences Customer has, or in the case of a Floating License by the specified limit of the license key.

LAST UPDATED: 14 December 2022