

AGENA.AI CLOUD SERVICE - PRIVACY AND DATA POLICY

This document explains Agena's approach to collecting and using data in relation to the agena.ai cloud service.

CONTACTS

For questions regarding this policy or general customer support issues please contact us by email at support@agena.ai.

For any questions related to sales or subscriptions please contact us at sales@agena.ai.

DATA COLLECTION

We receive and store the following data:

Information provided by you:

- Email address provided during registration – stored permanently
 - Is used for authentication and authorization purposes.
 - Is stored in conjunction with the data submitted for calculations.
 - Used by an app owner to assign you as a user or a contributor to an app.
- agena.ai models
 - When submitted with an API or unsaved Web App Designer calculation requests are stored in the queue temporarily and only read for the purpose of propagating a calculation.
 - When used in Web App Designer for unsaved app – temporarily stored in your browser memory.
 - When used in Web App Designer for app saved to cloud account – stored until you choose to delete it.
- Form answers when submitting a response to a Web App or a Web App Designer preview calculation – not stored; unless archiving is enabled for the app, in which case stored permanently together with the rest of calculation data.
- Cloud App configuration including user/contributor assignments – stored until you choose to delete it.

Information collected or derived automatically:

- Browser and standard web server log information including IP address, referral URL, requested URL – stored temporarily.
- Calculation results produced in response to your request, including probability distribution for all nodes in the model (but not the model itself), as well as your IP address, subscription ID and email required for authorized access validation – stored permanently.

Cookies:

- Cookies are used to facilitate authentication and to maintain your login session.
- We use your browser's internal storage to be able to highlight unseen updates in the change log or other notification-like features.

DATA TRANSMISSION

Your data is securely transmitted between devices and servers by means of HTTPS protocol, which prevents an unauthorized third party from intercepting this data.

DATA SHARING

Instances where we may share your data with third parties:

- Other users assigned by you as contributors to your Cloud App will be able to see and update your app in Web App Designer.
- Other users assigned by you as end-users to your published Cloud App will be able to access the published version of the app in read-only mode.
- Your subscription limits and usage are shared with all users you assigned your license keys to.
- When submitting a response to a web app with archiving enabled, your app inputs and outputs may be visible to the app owner.
- When submitting a response to a web app with a callback configured by the app owner, your app inputs and outputs may be posted with an HTTP request to the URL address of the callback.

YOUR RIGHTS

You can contact us at support@agena.ai to:

- Request a copy of your personal data stored by us.
- Delete all personal data stored by us.

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