

AGENA.AI CLOUD SERVICE: FAIR USE POLICY

THIS FAIR USE POLICY (FUP) IS ADDITIONAL DOCUMENTATION FOR CUSTOMER REGISTERING FOR THE AGENA.AI CLOUD SERVICE AS SET FORTH IN THE AGENA.AI CLOUD SERVICE TERMS OF SERVICE AGREEMENT (“AGREEMENT”).

Capitalised terms used but not defined below, shall have the meaning described in the Agreement.

Agena's priority is to provide a reliable and consistent service to our Customers. We strive to ensure that our resources, such as computational power and bandwidth, are available to all Customers, Authorised Users and End Users (collectively “Users”) on an equitable basis, especially during peak times. To ensure that we can maintain the stability and performance of our platform, we reserve the right to limit or suspend the use of our resources by Users who engage in activities that have a detrimental effect on the performance and stability of our platform or interfere with the user experience of others. We also reserve the right to adjust our policies and resource allocation or allowances based on the changing needs of our Users and the demands of our platform.

This Fair Use Policy was last updated on 13 March 2023.